## **Barretts of Woodbridge Rewards Card Scheme**

## **Terms & Conditions**

- The Barretts of Woodbridge Rewards Card scheme is operated by, and is the property of Barretts of Woodbridge Ltd. Customers are invited to become Cardholders by registering their details with us.
- Rewards Card Points can be collected and spent on purchases made in store. The number of points collected per £1 spent may vary. Check instore or online at www.barretts.co.uk for more information.
- Barretts of Woodbridge Rewards Cardholders will gain Rewards Card
  Points, leading to genuine savings on store purchases. Other benefits
  include invites to exclusive in-store events and offers, entry to
  competitions and prize draws, plus being among the first to hear about
  what's new in the store!
- The accumulated Rewards Card Points are recorded on the card itself, so the Cardholder must present the Rewards Card when making a purchase. Cardholders may request a balance of how many points they have accumulated whilst at the till.
- The high environmental and financial costs of stationary and postage means communication will normally be electronic, through email,
   Facebook, Twitter, www.barretts.co.uk, and of course our friendly, expert staff.
- Barretts of Woodbridge will NOT pester you with excessive information and emails, and will certainly NOT share your details with other companies or organisations.
- Barretts of Woodbridge reserve the right to change the terms and conditions of the Rewards Card and add or exclude certain products, services, or terminate it without prior notice.

- Safe keeping of the Rewards Card and the points held on it are the responsibility of the Cardholder. Only the Cardholder may obtain Rewards Card Points from transactions made in-store.
- Should there be any reason for suspecting abuse of the Rewards Card terms and conditions, Barretts of Woodbridge retains the right to deactivate any Rewards Card without notice. Any remaining Rewards Card Points would then be lost and void.
- The Rewards Card does not accumulate points from purchases made online, or on the purchase of Gift Cards. Points are not exchangeable for cash.

## Redeeming Rewards Card Points

- Rewards Card Points can be spent in the Barretts of Woodbridge store only.
- In the event of no activity on your Rewards Card Account for a 24 month period, Barretts of Woodbridge reserve the right to close the account and all accumulated points will be lost.
- Cardholders need to have a minimum balance of 500 Rewards Card
   Points in order to redeem against any in-store purchases. Any product
   or service chosen to redeem against must have a minimum value of £5.

## Returning Merchandise

- You will need to present your Rewards Card if goods are returned on which you obtained Rewards Card Points. Any points previously obtained from the goods being returned will be deducted from your Rewards Card Points balance.
- Should you have already redeemed the Rewards Card Points obtained from the goods being returned then you will be required to pay the outstanding amount back to the company before any relevant refund is issued.